



Client Fact Sheet

Your mortgage broker has provided you with this fact sheet to help you gain some knowledge of the loan company to which you are being introduced.

Who are YES Loans & Mortgages?

We are a credit broker that packages secured loans for clients of Mortgage Brokers. Just like your broker is a mortgage specialist, we are a secured loan specialist. We don't take applications direct from the public. We only take applications from mortgage brokers' clients.

Why has your Mortgage Broker recommended you to us?

He has recommended that you speak to us because he feels that the products he offers will not offer the best advice to you at this time. He feels that a loan product may offer you a better solution. Ultimately, you decide the direction in which you want to proceed should we make you an offer of a secured loan.

How can I be assured that my Mortgage Broker is acting in my best interest?

YES Loans & Mortgages is one of the largest credit brokers in the UK dedicated to looking after the clients of mortgage brokers. As an accredited introducer to YES Loans & Mortgages, your broker has agreed to be bound by our terms and conditions including acting in the best interest of their clients and offering them best advice.

YES Loans & Mortgages is dedicated to providing you with the lowest interest rate possible from our panel of lenders taking into consideration your circumstances. Customer service is at the top of our agenda, and should your loan complete through us our Customer Care team will contact you to discuss the standard of service you received during the application process.

What will the process be should I wish to go ahead?

Once we have discussed your requirements and your application has been accepted, we will carry out a credit check and then offer you the best loan solution possible for your circumstances. We will send you a loan pack by post or via our courier free of charge. Once your signed loans agreements and support documentation have been received, we will verify a few details with your mortgage company and possibly your employer if you are employed. We may also carry out a valuation of your home at no expense to you.

And if I have further questions?

Please contact us on 0845 880 0311 or email us ask@yes-loans.co.uk